

HOUSE RULES

Visitors of the Stadthalle Erding are subject to the following rules and regulations which apply while being on the premises. The Stadthalle Erding (hereinafter called Stadthalle) is marketed and operated by Erdinger Stadthallen GmbH - Alois-Schießl-Platz 1 - 85435 Erding.

Erdinger Stadthallen GmbH and the respective tenant shall be entitled to control and limit the **admission of visitors** for special events. As a rule admission shall only be granted with a valid ticket. For events with free admission the number of visitors shall be limited subject to the officially authorised attendance figure. Instructions by front of house staff, security personnel as well as the duty manager must be adhered to. The aforementioned personnel is authorised to implement the **house rules** on behalf of Erdinger Stadthallen GmbH during the admission period inside the venue as well as in the adjacent exterior areas.

All Stadthalle facilities must be treated with **due care and consideration**. Inside the Stadthalle all persons present must conduct in such manner that nobody shall be harmed or – more than according to circumstances given – hindered or harassed.

Inside the Stadthalle there is a **complete smoking ban**. The corresponding references must be observed.

Closure of rooms, halls and any open areas and **vacating** of the same may be ordered for safety and security reasons. All persons on the premises and outside areas must comply with these instructions without any hesitation and if evacuation is ordered must leave the Stadthalle immediately.

Bags, carried along containers and clothes may be **checked for their contents**. Visitors who do not agree that objects which could pose a hazard to the event or to other visitors may be held for safekeeping by front of house staff or security personnel shall be excluded from the event. Any visitor thus refused entry shall have no claim to reimbursement of the cost of the ticket. Depending on the type of event the carrying of bags or similar objects may be prohibited for such event.

Cloak room: As a rule for all public events coats, jackets, capes as well as umbrellas, rucksacks or helmets must be deposited at the cloakroom. Visitors are requested not to leave items such as ID cards, credit cards, cash, keys, mobile phones or other valuables in their deposited property. The visitor bears the risk for the loss or damage of all items left in the deposited property. This also expressly applies to items which are left in bags, rucksacks, etc. There is categorically no liability on the operator's part for any such loss or damage.

People who seem to be under the influence of **alcohol or drugs** shall not be admitted and must leave the venue's premises. Any visitor thus refused entry shall have no claim to reimbursement of the cost of the ticket.

The terms and conditions of the **German Protection of Young Persons Act** apply. Special regulation shall only be valid when stated on specific notice boards situated at the box office and the entrance areas.

Carrying any of the following items when entering the Stadthalle Erding is prohibited:

- racist, xenophobic and radical propaganda material
- weapons including „defensive arms“ according to § 16 clause 1 of BayVersG as well as caustic or colouring substances and hazardous material of any kind
- fireworks, rockets, banyans, gun powder, sparklers, flares and any other pyrotechnical objects
- mechanically and electrically driven noise instruments
- containers which are made from fragile material or material that can break or splinter as well as brought in food and drink
- sound or visual recording devices for commercial use without the operator's prior consent
- animals (exceptions to this rule are subject to a permit)

Portrait rights: in the event that photos, film and/or video recordings are made by the Stadthalle's staff, by the event promoter or by companies commissioned to do so on the premises of the Stadthalle for reporting or advertising purposes then such recordings may not be obstructed or impaired in any way whatsoever. All persons who enter the Stadthalle premises or visit events there must be aware that such photos, film and/or video recordings for above mentioned purposes may take place and accept the waiver of any personal image rights.

Volume level at music events: In order to reduce the risk of harm due to noise level at music events it is recommended that ear plugs should be used. If a high noise level event is anticipated visitors can obtain ear plugs upon request from the cloakroom staff.

Bans on entering the venue: if a specific person is banned from entering the premises such ban applies to all current and future events held anywhere on the premises of the Stadthalle. A written application has to be made to remove the ban stating an explanation on which the Stadthalle has to make a decision within three months.